

Welcome to the CareLink Plan

CareLink is a partnership between Tufts Health Plan and Cigna Healthcare that gives members the ability to access over 977,00 physicians and 6,300 hospitals across the country. From Boston, Massachusetts to Portland, Oregon, you can leverage our expansive network of two nationally recognized health plans to get the care and services you and your family need.

Learn about your CareLink plan

If you're not yet a member, you can learn about your plan selection by visiting tuftshealthplan.com or by reviewing the Benefit Summary.

Once you become a member, refer to your Summary of Benefits of Coverage (SBC) or sign up for your secure account, mytuftshealthplan.com, to learn more about your plan, check claims, view your benefits, see the status of authorizations, see how much you have accrued toward your deductible, view out-of-pocket maximums and more.

Also, as a member of Tufts Health Plan, Cigna Healthcare may reach out to you regarding care management programs and services you are eligible to receive.

Keep in mind, the CareLink network includes both the Tufts Health Plan network and the Cigna Healthcare network. The Tufts Health Plan's network consists of physicians, nurse practitioners, other providers, and hospitals in Massachusetts and Rhode Island. Cigna Healthcare's network provides the same offerings in the remaining 48 states.

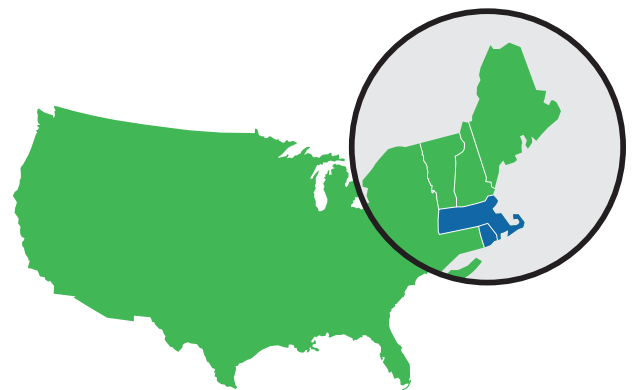
To find participating providers:

- Visit tuftshealthplan.com
- Click "**Find a Doctor or Hospital**"
- If you have created a Tufts Health Plan member account, click "**Login to search.**" After logging in, you will be taken to your plan's directory.
- If you don't have a Tufts Health Plan member account, click "**Search by Plan Name.**" and select **CareLink Plans**
- Enter your location by clicking "**location**" on the top left of the website, and begin your search.

Questions?

Tufts Health Plan is your first point of contact for any questions about your plan.

Call **866-352-9114 (TDD/711)**



Cigna Network 

Tufts Health Plan Network 