# **Using the Imagine Health Provider Search**

Making the most of your options is easy with Imagine Health. These providers give you direct access to quality care without having to worry about any charges beyond your plan's co-payment or coinsurance amount.

Search <u>providers.imaginehealth.com</u> for providers to meet your healthcare needs, including primary care, specialists and diagnostic testing. This directory is updated daily with the most current list of providers in your area.



#### Start Your Search Now:

- Go to providers.imaginehealth.com
- Enter and select your city or zip code
- You have four search options:

**Search:** Enter a provider name, address or specialty. When searching for a specific specialty, enter the field, rather than the provider title (i.e., search for "cardiology," not "cardiologist").

**Top Searches:** Search by frequently searched providers and services (e.g., Primary Care, OB/GYN, Pediatricians, Urgent Care Facilities, Walk-In Clinics).

**Doctors:** Choose from a a comprehensive list of specialist options (e.g., Cardiology, Dermatology, Urology).

**Facilities:** Select from a list of facility and service types (e.g., Hospitals, Urgent Care, Hospice, Infusion, Laboratory).

• Results are shown as a list or map. Filter by name or location, or change the search radius.

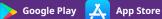
### Imagine Health also gives you access to:

- All CVS Minute Clinics®
  nationwide
- Laboratory services provided through Quest Diagnostics

# Find providers with the Mobile App

Instantly find physicians, clinics, hospitals and urgent care facilities with access to addresses, maps, phone numbers and estimated drive time.

Download it now at:



Simply search: "Imagine Health"



#### Need Help Finding a Provider? Call!

Imagine Health is happy to help you select a provider that works with your plan. We can help you compare location, quality and cost. Just call the number on your benefits ID card.



### **Imagine Health**

# **Provider Partners**

### Enjoy direct access to quality healthcare where you live

With Imagine Health, you get direct access to quality hospitals and provdiers nationwide. In addition, you get:

- No Guesswork. Choose to see an Imagine Health provider and receive affordable, quality care.
- Peace of mind. When you see an Imagine Health provider, you won't be billed for more than your patient responsibility. It makes good sense.
- **Convenient Care.** You have access to all CVS MinuteClinic<sup>®</sup> locations nationwide, and Quest Diagnostics for lab services.

### \*New Partner - Starting January 2024\* **ARDENT HEALTH**

Ardent adds 25 hospitals and over 1,000 providers in five states. New areas include:

- Pocatello, ID
- Topeka, KS
- Tulsa, OK
- Albuquerque, NM • Harker Heights, TX
- Tyler, TX

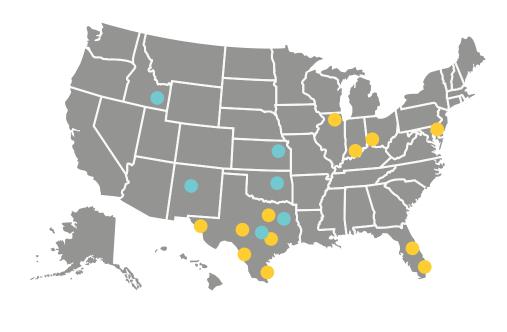
Get the most from your plan when you see one of our provider partners.

**130**<sup>+</sup> hospitals **27,500**<sup>+</sup> providers **300**<sup>+</sup> urgent care centers

For a complete list of Imagine providers, visit **providers.imaginehealth.com** or download the mobile app. (Updated directory with Ardent locations available January 1, 2024.)

Need additional help and guidance finding a provider? Call the number on your Benefits ID card.

### Now it's easier than ever before to get quality healthcare.



You have direct access to provider partners in the following areas:

- \*New\* Albuquerque, NM
- Chicago, IL
- Cincinnati, OH
- Dallas/Fort Worth, TX
- \**New*\* Harker Heights, TX
- Houston/Beaumont, TX
- Indianapolis, IN
- Brownsville, TX
- El Paso, TX
- Nacogdoches, TX
- Orlando, FL
- Philadelphia, PA & NJ
- \*New\* Pocatello, ID
- San Antonio, TX
- South Florida
- \*New\* Topeka, KS
- \*New\* Tulsa, OK
- \*New\* Tyler, TX

#### When you go to a provider for care, there are a few "rules of the road."

- At check-in or registration, provide your Benefits ID card.
- If the provider does not recognize the Imagine Health logo or indicates they don't accept your insurance, encourage them to call the provider phone number on your Benefits ID card to verify your eligibility for benefits.
- At any time, if you are asked to pay up front, call the member number on your Benefits ID card to speak to someone who will work through the issue right away.

For a current and complete list of providers, visit **providers.imaginehealth.com** or download the mobile app. (*Updated directory with new Ardent locations available January 1, 2024.*)

Need to see a non-partner provider or have questions? Call the member services number on your benefits ID card.

